

Our Community Impact

68 Hospital Road, Sylva,
North Carolina 28779

828.586.7000

MyHarrisRegional.com

45 Plateau Street, Bryson City,
North Carolina 28713

828.488.2155

MySwainCommunity.com

HARRIS
REGIONAL HOSPITAL

A Duke LifePoint Hospital

SWAIN
COMMUNITY HOSPITAL

A Duke LifePoint Hospital



Ashley Hindman, CEO

At **Harris Regional Hospital and Swain Community Hospital**, we are committed to providing high-quality care close to home and making meaningful investments to support the overall well-being of our region. Our dedicated team is driven by our mission of *making communities healthier*,[®] and we aim to deliver compassionate, accessible care to all our patients and their families. We are proud to not only be a leading provider of healthcare services, but also a vital economic engine and a trusted partner for the community we call home.

With the support of Duke LifePoint Healthcare and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. We look forward to serving our neighbors today and for generations to come. Thank you.

2024 Community Benefits



Added 2 employed providers

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in OB/GYN, teleneurology, teleradiology, telepsychiatry, tele-infectious disease, hospice, palliative care, podiatry, cardiology and more.



Invested more than \$4.9 million in capital improvements

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included remounted ambulances, a CT scanner, ultrasound machines, a vitals monitor for the clinic, lab incubators, new lighting in the OR and cardiac and telemetry monitors.



Distributed a payroll of \$66,956,394 to approximately 895 employees

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.



Donated nearly \$32 million in services to those in need

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



Paid \$14,766,331 in taxes

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.

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During Hurricane Helene, our hospital helped to ensure staff and providers had the resources needed to deliver essential care. As our community continues to recover, we remain committed to offering support and assistance to those in need.



2024 Economic Impact

Charity and other uncompensated care (Includes charity care, uninsured discounts and uncompensated care)	\$31,733,976
Community benefit programs	\$635,373
Financial contributions	\$65,500
Professional development	\$156,972
Tuition reimbursement	\$56,424
Community health services	\$23,586
Physician recruitment	\$332,891
Taxes paid	\$14,766,331
Property and other taxes	\$1,292,086
Provider taxes	\$8,607,667
Payroll taxes	\$3,654,021
Sales taxes	\$1,212,557

2024 Total: \$47,135,681

Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- Cherokee Indian Hospital Foundation
- Jackson County Chamber of Commerce
- Jackson County Public Schools
- Smoky Mountain High School Athletics
- Southwestern Commission/Area Agency on Aging
- Southwestern Community College
- Summit Charter School Foundation
- Western Carolina University Athletics

2024 Board of Trustees

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HEALTHCARE

Charity care and other uncompensated care includes charity care, uninsured discounts and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates and routine facility upkeep and maintenance. All references to "Lifepoint," "Lifepoint Health" or the "Company" used in this release refer to subsidiaries of Lifepoint Health, Inc.

Our hospital is part of Duke LifePoint Healthcare, a joint venture of Duke University Health System, Inc. and Lifepoint Health®, which was established to build a dynamic network of hospitals and healthcare providers. The joint venture, which brings together Lifepoint's experience in community-based hospital management and Duke's world-renowned leadership in patient safety and clinical quality systems, is strengthening and improving healthcare delivery by providing community hospitals the clinical, quality and operational resources they need to grow and prosper. For additional information, visit DukeLifePointHealthcare.com.